

Charles DeShazer

LinkedIn Profile: [linkedin.com/in/drdeshazer/](https://www.linkedin.com/in/drdeshazer/)



Charles DeShazer, MD, is the Senior Vice President and Chief Medical Office for Highmark Health Plan. He is a board-certified internal medicine physician executive with over 25 years of management experience in medical informatics, quality improvement, medical management and care delivery redesign.

For Highmark Inc., Dr. DeShazer is accountable for defining the Health Plan clinical strategy and representing the Health Plan to the business, medical and regulatory communities. He is responsible for overall medical leadership and direction in the development, organization, management, and strategic direction of Highmark Health Plan's processes related to health care quality, efficiency, and cost improvement.

He previously worked for Kaiser Permanente, Humana Insurance and BayCare Health System. In prior roles, he was responsible for enterprise quality and analytics for a 12 hospital Integrated Delivery System, implementation of the patient-centered medical home model, oversight of utilization management,

implementation of disease management programs, leveraging a system-wide EHR to achieve meaningful use objectives, supporting the development of an Accountable Care Organization (ACO), creating tools and infrastructure for quality and performance management, and implementing patient-centered technologies such as Personal Health Records (PHRs) and telehealth systems.

Dr. DeShazer is an Institute for Healthcare Improvement (IHI) certified Improvement Advisor. He received his medical degree from the University of Illinois at Chicago, and completed his internship and residency in internal medicine at the University of Illinois Hospital, Chicago, IL.

Current Board/Committee Affiliations:

- CommonSpirit Board Quality Subcommittee
- Access Health Board and Quality Subcommittee
- U.S. Government Accountability Office (GAO) Payment Model Technical Advisory Committee (PTAC)

Thought Leadership Topics:

- Quality and clinical excellence
- Value-based Care and Population Health Management
- Medical Informatics, data and analytics
- Expertise regarding social determinants of health
- Addressing the issue of opioids and Substance Use Disorder (SUD)

Interviews/Articles:

Opioid attention pressures physicians

<https://www.heraldstaronline.com/news/local-news/2016/12/opioid-attention-pressures-physicians/>

Highmark Expanding Programs To Help Members Battle Opioid Abuse

<http://www.bio-medicine.org/medicine-technology-1/Highmark-Health-u2019s-Multipronged-War-on-Opioids-Demonstrates-Results-58915-1/>

What's to come? Top Healthcare Trends for 2019

<https://www.linkedin.com/pulse/whats-come-top-healthcare-trends-2019-charles-deshazer-m-d/>

About Highmark Inc.

One of America's leading health insurance organizations and an independent licensee of the Blue Cross Blue Shield Association, Highmark Inc. (the Health Plan) and its affiliated health plans (collectively, the Health Plans) work passionately to deliver high-quality, accessible, understandable, and affordable experiences, outcomes, and solutions to customers. As the fourth-largest overall Blue Cross Blue Shield-affiliated organization, Highmark Inc. and its Blue-branded affiliates proudly cover the insurance needs of more than 4.4 million members in Pennsylvania, Delaware, and West Virginia. Its diversified businesses serve group customer and individual needs across the United States through dental insurance and other related businesses. For more information, visit www.highmark.com.